Recertification Report - CARF Accredited Organization

Provider Name			Provider Number	Begin Cert Date	End Cert Date
GOODWILL INDUS	RIES OF WYOMING, INC.		112739000	2/28/2009	2/28/2010
Organizational Practices	Area of Survey	Findings & Identification of Noncompliance	As Evidenced By	Health, Safety, or Rights Issue?	Date QIP Due
	Staff Qualifications and Training (Wyoming Medicaid rules Chapter 45 Section 26)	In-compliance	2 of 2 staff (100%) files reviewed contained results of background screenings, CPR/1st Aid Certification, and met qualifications for the services being provided.	No	
	Staff Qualifications and Training (Wyoming Medicaid rules Chapter 45 Section 26)	In-compliance	2 of 2 staff (100%) files reviewed had documentation of participant specific training which met applicable standards. In addition, the files had documentation of Division required training which met applicable standards.	No	
	Emergency Drills (CARF 1.E.)	Suggestion	Emergency drill documentation of 2 locations was reviewed. 2 of 2 (100%) locations had documentation of a variety of emergency drills being completed, had concerns identified when appropriate and follow-up to concerns documented as appropriate. It is suggested that the provider ensures that the documentation of the time the drill is run includes AM/PM.	No	
	Emergency Procedures during Transportation (CARF 1.E.)	In-compliance	1 of 1 (100%) vehicle observed had emergency procedures during transportation.	No	
	Internal Inspections (CARF 1.E.)	In-compliance	2 of 2 locations (100%) reviewed had documentation of internal inspections, with concerns identified when appropriate, and follow-up to concerns documented as appropriate.	No	
	External Inspections (CARF 1.E.)	Recommendation (Systemic)	0 of 2 locations reviewed (100%) had documentation of external inspections.	Yes	3/5/2009

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Progress made on prior DDD Survey recommendations	In-compliance	With the exception of the issues readdressed in this survey, the provider continues to make progress on recommendations from the previous survey.	No
Progress made on prior CARF Survey recommendations	In-compliance	The previous CARF recommendations pertaining to health, safety, and rights were reviewed and the provider met applicable standards in this area.	No
Incident reporting standards (Wyoming Medicaid rules Chapter 45, Section 30)	In-compliance	The provider's policy was reviewed and met applicable standards.	No
Incident reporting standards (Wyoming Medicaid rules Chapter 45, Section 30)	In-compliance	2 of 2 staff (100%) interviewed were able to articulate functional knowledge of the Division's Notification of Incident Reporting Process.	No
Complaint and Grievance (CARF 1.D.)	In-compliance	The provider's policy was reviewed and met applicable standards. In addition, the provider reports having no formal grievances filed in the past year.	No
Rights of Participants (Wyoming Medicaid rules, Chapters 45, Section 26, CARF Section 1)	In-compliance	The provider's policy on rights was reviewed and met applicable standards.	No
Rights of Participants (Wyoming Medicaid rules, Chapters 45, Section 26, CARF Section 1)	In-compliance	2 of 2 staff (100%) interviewed were able to articulate participant specific rights and restrictions.	No
Restraint standards (Chapter 45, Section28)	In-compliance	The provider's policy on restraints was reviewed and met applicable standards.	No
Transportation Requirements (CARF 1.E.9)	In-compliance	1 of 1 vehicles (100%) observed appeared safe and met the applicable standards.	No

Survey/Certification Staff Name: Yvonne Adekale, Program Integrity QMRP

Note: Providers can dispute a recommendation by submitting a certified letter to the Division within ten business days of receipt of the recertification report. The letter must include the specific recommendation being disputed, information on why the provider does not agree with the recommendation, and supporting documentation.

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Participant Specific Reviews	Area of Survey	Findings & Identification of Noncompliance	As Evidenced By	Health, Safety, or Rights Issue?	Date Due	QIP
	Implementation of Individual Plan of Care (Wyoming Medicaid rules Chapters 41, 42 and 43, Section 8)	In-compliance	1 file was reviewed and per the provider documentation the plan of care were being implemented appropriately.	No		
	Releases of Information (CARF 2.B.)	In-compliance	1 of 1 files (100%) reviewed releases were time- limited, specific to what information was being released, and to whom the information was being released.	No		
	Emergency Information (CARF 2.B.)	In-compliance	1 of 1 participant files (100%) reviewed, contained current and thorough emergency information.	No		
	Objectives and goal tracking (Wyoming Medicaid Rules Chapter 41-43)	In-compliance	1 of 1 participant files (100%) reviewed consistently included documentation of tracking of progress made on objectives.	No		
	Billing and Documentation (Wyoming Medicaid Rules Chtr. 45 Sect. 27)	In-compliance	Six months billing and documentation was reviewed on 1 participant, and met applicable standards.	No		
Day Habilitiation, Employment Services	Area of Survey	Findings & Identification of Noncompliance	As Evidenced By	Health, Safety, or Rights Issue?	Date Due	QIP
	The organization meets the standards for Community Integration (CARF 4.E)	In-compliance	The organization meets the standards, as evidenced by documentation review and service observation.	No		
	The organization meets the standards for employment (CARF Section 3 and Chapter 45 Section 23)	In-compliance	Through observation of services and a review of provider documentation, the provider meets the standards for employment services.	No		
	Organization maintains a healthy and safe environment – all service settings (CARF 1.E.10 Chapter 45, Section 23)	In-compliance	2 of 2 sites (100%) observed provided evidence of maintaining a healthy and safe environment.	No		

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Organization meets the	In-compliance	Through documentation review, service observation	No	
standards for the service		and interview of participants, and staff, the		
provided (CARF Standards and		provider meets the standards for the service		
Medicaid rules)		provided.		

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